

Rights of investors

The following are the Rights of investors pertaining to their Demat accounts –

- To receive a copy of KYC submitted, copy of account opening documents.
- To maintain any balance- No minimum balance is required to be maintained in a Demat account.
- No charges are payable for opening of Demat accounts at Muthoot Fincorp Limited (MFL).
- If executed, note to receive a copy of Power of Attorney. However, Power of Attorney is not a mandatory requirement as per SEBI / Stock Exchanges. You have the right to revoke any authorization given at any time.
- You can open more than one Demat account in the same name with single Depository Participant (DP)/ multiple DPs.
- To receive statement of accounts periodically. In case of any discrepancies in statements, take up the same with the DP immediately. If the DP does not respond, take up the matter with the Depositories.
- Pledge and /or any other interest or encumbrance can be created on Demat holdings.
- Right to give standing instructions with regard to the crediting of securities in Demat account.
- Investor can exercise their right to freeze/defreeze his/her Demat account or specific securities / specific quantity of securities in the account, maintained with the DP.
- In case of any grievances, Investor has the right to approach Participant or Depository or SEBI for getting the same resolved within prescribed timelines.
- Every eligible investor shareholder has a right to cast their vote on various resolutions proposed by the Company's for which Depositories have developed an internet based 'e-Voting' platform.
- Receive information about charges and fees. Any change in the charges/tariff agreed upon shall be intimated to the investor by way of written notice at least 30 days prior to such revisions being effected.